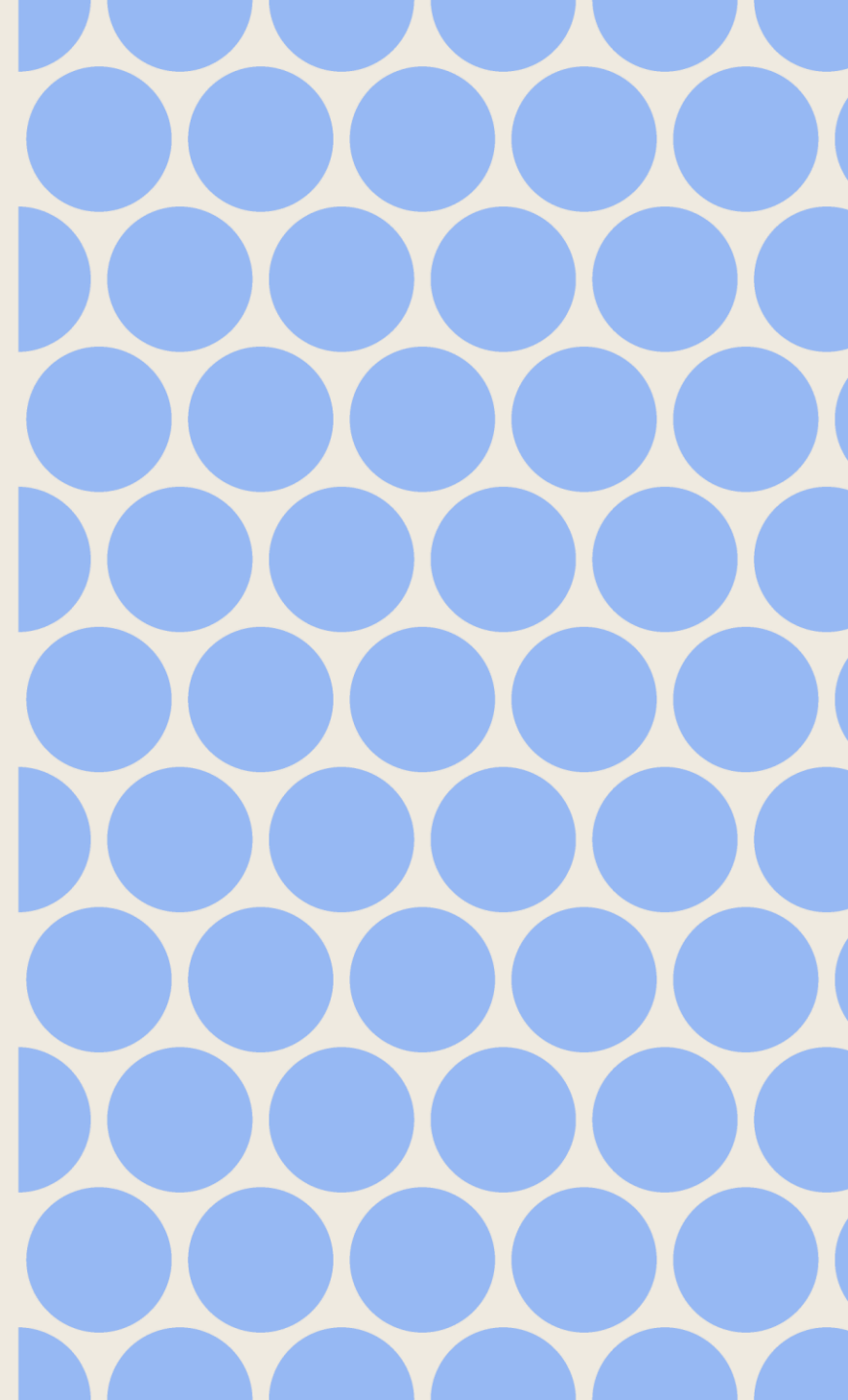




Ministry of  
Social Affairs and Health

# Ohjaamo - One-Stop Guidance Center

Laura Kuusio  
Senior Specialist  
19.5.2026





# What is One-Stop Guidance Center "Ohjaamo"?

- Ohjaamo is a low-threshold, multi-agency one-stop service for all young people under the age of 30.
    - Ohjaamo is a low-threshold, multi-agency one-stop service for all young people under the age of 30.
    - promotes young people's opportunities for education, employment, life skills, and wellbeing
    - is designed to be easily accessible for young people
- **The multi-agency service supporting young people's employment is regulated by law**



# The aim of the One Stop Guidance Center

**1.**

**is to support young people's transitions into employment, education, or other goal-oriented activities**

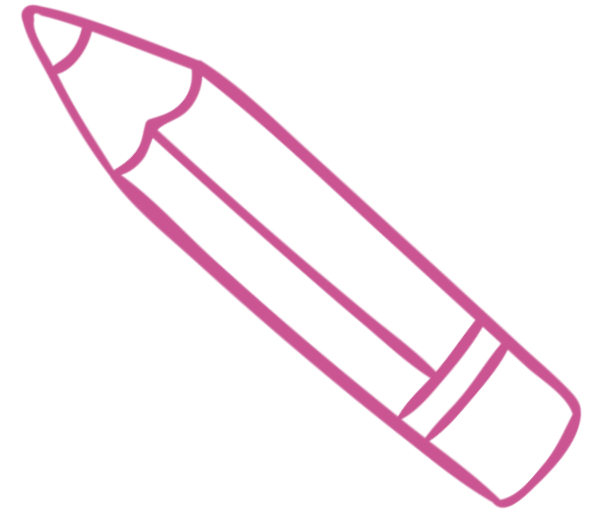
**2.**

**to strengthen their participation, wellbeing, and functional capacity**



# The operating principles of Ohjaamo include

- the way services are organized
- a multi-agency approach
- a youth-centred approach
- accessibility and equality
- systematic monitoring and follow-up
- national-level development



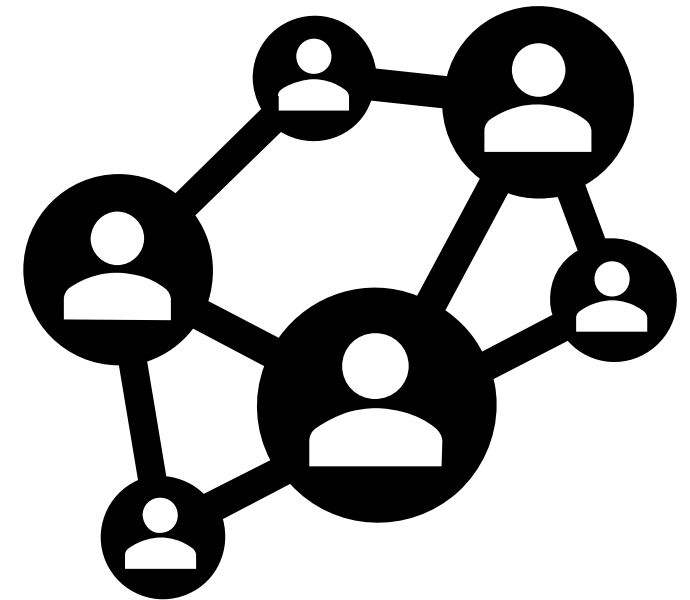


# Service delivery model

The multi-agency service for young people can be organised either as a standalone service point or as part of a larger service entity.

The service is based on networked cooperation and the service needs of young people in the area. The network agrees on practical arrangements for collaboration.

Ohjaamo provides young people with the opportunity to access low-threshold services either face-to-face at a service point or remotely, including without the need to provide personal data or make an appointment





# Key statistics on Ohjaamo services in 2025

- There are a total of 89 Ohjaamo centres across Finland
- Employs nearly 1 500 people
- 215 000 visits by young people per year
  - Most interactions take place face-to-face, followed by phone contacts and then messaging services

## The main topics of young people's visits were:

1. Employment
2. Housing, finances, and official matters
3. Wellbeing and social relationships
4. Education



Thank you!



Ministry of  
Social Affairs and Health